



WARRANTY CONDITIONS

EXPANSION VESSEL SESAME

The SESAME expansion tank is manufactured with the utmost care in accordance with the COVESS quality system in accordance with the applicable safety standards.

Should a defect nevertheless occur, COVESS products are guaranteed against all material and construction defects during a certain period from the date of delivery by COVESS to its customer. After receiving the defective vessel, a check is carried out to determine the cause of the defect. If it appears that it is actually a material or construction defect, COVESS will provide replacement within the applicable warranty periods stated below. If a replacement expansion tank is not available for any reason, COVESS reserves the right to supply a similar expansion vessel. This warranty does not cover installation costs, working hours or transport costs for returning the defective vessel.

THE START DATE

The start date of the warranty is the date that the expansion vessel at COVESS leaves for its customer.

APPLICABLE WARRANTY PERIODS

The applicable warranty period varies depending on usage.

In the event of a defect in the barrel, a warranty period of 5 years applies.

In the event of a defect in the bladder, the applicable warranty period differs depending on the water used:

When using tap water, a warranty period of 5 years applies.

When using groundwater, a warranty period of 2 years applies.

EXCLUSIONS

This warranty does not apply:

1. for defects or malfunctions resulting from the failure to install, operate or maintain the device in accordance with the instructions provided and/or applicable manual
2. for damage caused by abuse, accident, fire, flooding, freezing and the like
3. for damage or interference caused by operating the device at a higher pressure than permitted by the manufacturer.



4. In the event that the tank failure occurs because the expansion tank is used at water temperatures that exceed the maximum setting of the operating and / or high limit control or if the expansion tank is not applied with (drinking) water, which is free to circulate at all times, or the tank has harmful lime deposits, or if the tank is exposed to pressures greater than those stated on the label that should not be changed, made unreadable or deleted
5. for defects or damage caused by the use of an attachment, including an energy-saving device
6. for vessels installed outdoors in sunlight (UV)
7. for drums not installed in accordance with applicable local codes, ordinances and good practice practices
8. for damage or malfunctions resulting from the fact that the expansion tank has been modified in any way
9. For damage or malfunctions due to the operation of the expansion tank other than stated in the manual
10. For damage or malfunctions resulting from not following the instructions for safe use as stated in the manual

SHIPPING COSTS

COVESS pays the transport costs for the replacement of the expansion vessel to its customer, unless otherwise agreed. The costs for returning the defective barrel are to be borne by the customer.

HOW TO FILE A CLAIM

For warranty service, contact the dealer where the expansion tank was purchased. On the label you can read the serial number, volume and year of production. Your dealer needs this information. The article to be replaced must be made available for inspection of the alleged defect.

LIMITATION OF LIABILITY

All implied warranties, including merchantability or fitness for a particular purpose, do not extend beyond the applicable warranty periods specified above. Our sole liability in respect of any defect is set forth in this warranty and any claims for incidental or consequential damages (including damages for water leakage) are excluded.